

Getting your computer ready to work from home

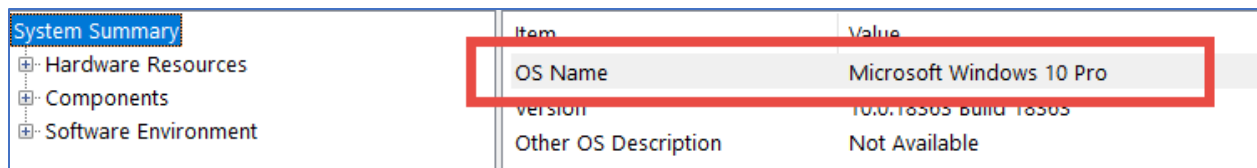
Getting your computer ready to work from home

With more users now working from home, we thought it might be helpful to remind you that your home computer will work more efficiently and safely if it has all its Windows updates. The current version of windows is Windows 1909. If your Windows version is older than that, you should update. We'll show you how to check the version and how to do the update below.

What is my Windows version

Before we check, you should know by now that Windows 7 reached the end of its life in January 2020, so we hope you have at least upgraded to Windows 10. You can check this by clicking on the Start button and typing **System Information**. System Information should appear at the top of the search list. Click on this. This will bring up the system summary for your computer. This works the same in both Windows 7 and Windows 10.

Look for the OS Name in the system summary as shown below.

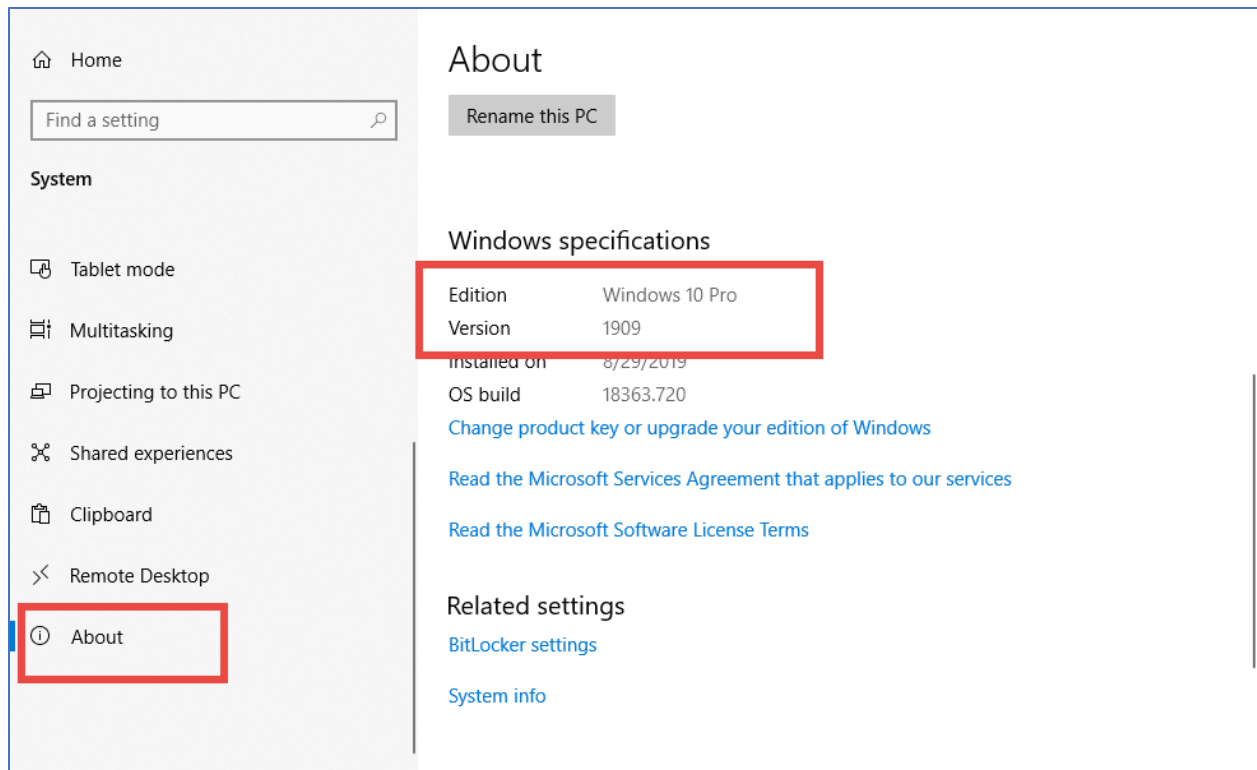


Item	Value
OS Name	Microsoft Windows 10 Pro
Version	10.0.18305 Build 18305
Other OS Description	Not Available

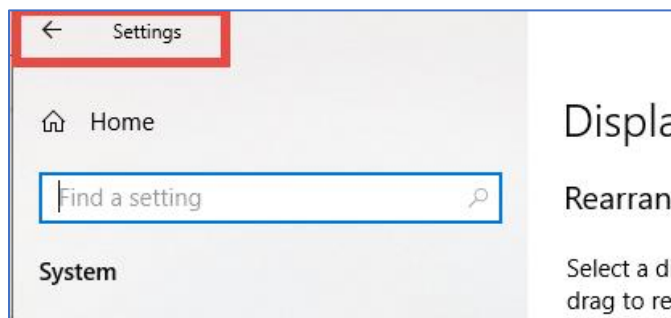
If you are still running Windows 7 and would like to upgrade to Windows 10, please call or email us. We can help.

If you are running Windows 10, proceed with the steps below.

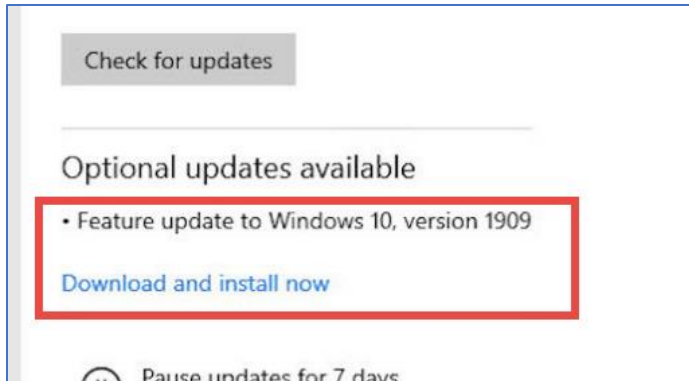
1. Right click on the Start button and choose **Settings**.
2. In the left panel, click **About**.
3. In the right panel, scroll down until you see **Windows Specifications**. Your Windows version will be listed under that.
4. If the version is **1909**, congratulations! You are up to date. If the number is lower than **1909**, continue with next steps.



5. If your version number is lower than 1909, click the Settings back arrow at the top left of the window.



6. Back in the **Settings** main window, click on **Update & Security**. This will take you to the **Windows Update** window. There, you may see a list of updates that need installed. If you do, click any button that says **Install**. If you see a message that updates are awaiting a restart, restart your computer and then come back to this window. Keep in mind it may take a while for any updates to complete after restarting your computer.
7. When you see the option shown below for the feature update to Windows 10, version 1909, click the link to **Download and install now**.



8. It may take a Loooooong time to do the 1909 update, especially if your current windows version is older than 1903. It will take a long time to download, but this can be done in the background while you work. Just let it download and ignore it. Your computer should restart overnight to complete the update. You can check in the morning if 1909 is installed. Don't restart your computer in the middle of the workday after downloading the 1909 update, because when you restart your computer, you will have to find something to do for a hour or so while the update completes its installation. Better to just let Windows Update restart your computer after work hours.

Once the 1909 update is installed, your computer is up to date.

Referrals

TekResults owes much of our success to our loyal and enthusiastic clients. It's those of you who tell your friends about us that keep our company growing, and we'd like to say thanks. Just telling someone about us is all it takes. Just let us know you dropped our name and we'll drop a gift card in the mail for you to enjoy a great meal at a [Dante's restaurant](#). See... who said talk is cheap!

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- Network troubleshooting
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- Custom application development
- Legacy system migration and rewrites
- System integration

- Security compliance review PCI
- System installations
- System upgrades
- System auditing / documentation
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- Application integration
- Network installation and integration
- Training and staff development